



## ASSEMBLY SPECIALTY PRODUCTS INC.

### QUALITY POLICY

Assembly Specialty Products is committed to understanding and meeting the quality needs and expectations of all our customers. We have established a comprehensive quality management system that allows our company to meet all of the requirements of the current ISO 9001 quality standard and continually improve the effectiveness of our quality management system. Our quality management system focuses on the following principles:

- Quality is the responsibility of every employee.
- Ethical workmanship and customer satisfaction are paramount.
- Products and services must be delivered on time and at the agreed upon price.
- Continuous improvement and training are vital to ensure that our customers receive World Class products and services.
- Our management systems, practices, products, customers and employees must be measured in terms of performance. Performance indicators guide us to the area(s) in need of corrective action, continuous improvement and review.

The entire Assembly Specialty Products team will adhere to the spirit and intent of our quality policy, as well as the directives of the quality manual and its supporting quality system documentation. We will continue to aggressively strive to ensure that customer satisfaction is achieved at all times.

**A**lways

**S**triving for customer satisfaction and

**P**roduct and process

**I**mprovement